

OEM/911 COMMITTEE

September 25, 2019

12:00pm

SANGAMON COUNTY CENTRAL DISPATCH CENTER

Present:

Committee Members Present:

David Mendenhall, Tim Krell, Ryan Melchin and Craig Hall

Others: Bill Lee, Sangamon County OEM; Chris Dodd Sangamon County OEM; Chris Mueller, 9-1-1;

Visitors:

Greg Chance, CEO Medics First; Derrick Hahn, V.P. Fleet Advanced Medical Transport; Rich Coon, Rural Fire Radio System; Dick Rentschler, Rural Fire Radio System; Todd Masterhan, Sherman Fire

Chairman David Mendenhall called the September meeting to order at 12:01 p.m.. Member Ryan Melchin made a motion to approve the August minutes Vice Chairman Krell seconded the motion. Motion carried. Passed by all.

OEM Report:

Bill Lee gave the OEM report. He talked about how the office attended the IEMA training summit the first week of the month and it went very well. He spoke about how the office has been working on developing the HSEEP exercise development and training program for the department. Bill informed the committee that Sangamon County hosted a EOP development and training course taught by IEMA. There were 10 people that attended the course from all over the state including Chris Dodd; Bill stated that he had already attended the course last year before he did the EOP review for the county.

Rescue Squad Report:

Bill Lee gave the Rescue Squad Report because Chief Nydegger was not able to attend. Bill passed on a message from the Chief, inviting everyone to come out to the Annual Chili Supper and silent auction fundraiser on Sunday, October 13th from 12:00pm to 6:00pm @ Lake Springfield Beach House. This event is the main fundraiser for the Rescue Squad and a big source of donation revenue for them. Bill gave a training report, call report and member report. There are currently 21 active members on the rescue squad excluding the K9 members which they do not have a count on. There were 3 members that resigned this month but there were 3 new members added as well. They worked the makeup races at the Fair Grounds this month and had 30 members work that event. There were 2 calls that they called out on, the first was a drowning and the second was a collision of 2 boats which they were called off before they arrived.

911 Report:

Chris Mueller gave the 911 report. He gave an update on the upgrades at PSAP 2 downtown in the backup center. This update will give STARCOMM capabilities at PSAP 2. He also spoke about the ATT phone upgrade also. Rich Coon asked Chris Mueller if there is a target completion date for PSAP 2 yet? Chris Mueller stated that there is no a projected completion date at this time.

Radio Governance Committee Report:

The report was given by both Rich Coon and Bill Lee. Rich advised that there was another issue with the New Berlin site going down and fixing itself before wireless USA could respond and fix the issue. Rich then turned the report over to Bill Lee to update the committee on issues the Office of Emergency Management dealt with regarding the Rural Fire Radio System in the month of September.

OEM/911 COMMITTEE

September 25, 2019

12:00pm

SANGAMON COUNTY CENTRAL DISPATCH CENTER

Bill Lee briefed the committee on the issue the County was having regarding pages for Divernon. The issue was that every time there was a page sent out for Divernon immediately after the page went out it was rebroadcasted out over RF-1 again but the signal was distorted and very broken and it was causing issue with dispatchers hearing people respond to the pages or dispatch being able to send any other pages out till the interference stopped. Bill informed the committee that Chris Dodd met with a FCC field investigator on September 4th. Dodd and the investigator were able to trace the signal back to the Medics First garage in Auburn. There was a device in the garage that was causing the interference and re transmitting the pages. The device was disconnected and the interference stopped. Bill stated that the issue is resolved and now in the hands of the FCC, it is believed that there will no fines issued to Medics First because it is believed there was no malicious intent as it was a hardware failure in the device that caused the interference and the rebroadcast over RF-1.

Rich Coon also informed the committee that the FCC investigator found a separate issue during his investigation, he was hearing the clicking noise that has been an ongoing issue in the County for years that we have not been able to find a solution to. The investigator's specialized equipment traced the back to the Shale Location. He believed it to be an issue in the programming of the equipment or a wiring and grounding issue in the radio room. Bill stated that OEM along with the Radio Governance Committee will be talking with Wireless USA to try to find a solution to this problem now that they have an idea of where the problem is coming from. Rich stated that he is frustrated with Wireless USA regarding this issue because it has been ongoing for so long, but he hopes to bring it up to the new service manager when they meet and try to get the issue finally resolved.

New Business:

Chris Mueller addressed the committee regarding AMT Medics First wanting to implement a patch & bridge allowing them to hear CMED over STARCOM radios. There was a discussion regarding what exactly AMT Medics First is looking to do with the patch & bridge. Chris Mueller provided everyone with a letter explaining what AMT Medics First is trying to accomplish. Vice Chairman Krell asked a question about making sure that this would not provide a competitive edge to Medics First over any other ambulance company in the County and if it would expand their coverage area. Chris Mueller stated that it would not this is strictly so Medics can communicate better throughout the County and back to their home base in Peoria. Member Craig Hall brought up concerns about communication issues in the South West portion of the County specifically Waverly and why this issue with Medics First was moving forward but the Waverly issue was not. Chris Muller stated that the Waverly issue is different because Sangamon County does not dispatch for Waverly, they go through Morgan County. Chris Mueller also stated that the Waverly issue was tabled because of the possible radio upgrade coming for the County. Chairman David Mendenhall spoke to that issue and also stated that he recommended tabling the discussion till we have a more clear idea of what the County is going to do regarding the Rural Fire Radio System. Member Craig Hall acknowledged what both Chris Mueller and Chairman David Mendenhall were saying, but he wanted to voice his concerns about the issues Waverly is having. He stated that he represents the people of the South West part of the County and how they feel that they are not getting the services that they deserve. He voiced his concerns about allowing a private company to come in and make changes to the County Radio system and would like to wait and look into the issue further before he would be will to discuss this anymore. Chairman David Mendenhall agreed that there needs to be further discussion and research.

Greg Chance, CEO of Medics First who was attending the meeting to discuss another topic, spoke up addressed the issue with the interference. Greg apologized to the committee about the interference issue with the Divernon paging and said that it was a piece of equipment that was left over from Auburn area Ambulance after the sale to Medics First. Greg stated that they are not looking for an advantage anyway,

OEM/911 COMMITTEE

September 25, 2019

12:00pm

SANGAMON COUNTY CENTRAL DISPATCH CENTER

they are just trying to improve their communication capabilities throughout the County and also be able to communicate with their home base in Peoria. He also said that Medics First is a nonprofit organization looking to get involved in the community. Vice Chairman Krell wants to make sure that we do not favor any one company and we go through out the correct process dealing with this issue. Rich Coon asked AMT Medics First if they are looking for a bridge to STARCOM? Rich asked if AMT is looking for a Bridge from VHF to a AMT STARCOM talk group that they would only have access to? Derrick Hahn said that is not what they are looking for. They want the bridge to go from CMED VHF to a Sangamon County CMED STARCOM talk group that all ambulance companies would have access to. Derrick Hahn and Greg Chance stated that the Sangamon County CMED STARCOM would be used to help improve service in the areas of the County that have such poor service right now with the VHF system. They also stated that they will still have a VHF backup in all of their rigs as well. Rich verified that some of the questions were answered but we will still need to do further research and find the best way possible to make this work. Dick Rentschler asked about the company being setup as a nonprofit organization. Greg Chance said yes they are and they are looking to get a lot more involved in the community a lot more too. Chairman David Mendenhall asked Chris Muller what he thought the next steps needed regarding the AMT request for a patch & bridge from CMED of VHF to a Sangamon County CMED STARCOM talk group? Chris Mueller said that everyone needs to get their questions to him and we will get their questions resolved and try to find out the best way to go about this process on the County's behalf.

OEM Annual Budget:

Bill Lee went over budget updates with the committee. The proposed budget is what Bill Lee and Chris Mueller will take to present to Brian McFadden and the Auditor's Office to be approved. The proposed changes to the budget are for personnel, Membership & Dues, Communications and Training. Bill Lee and Chris Mueller stressed the fact that the budget needed adjusting with the addition of an additional position to the Department, Chris Dodd. Other changes to the budget are for additional training, memberships and communications upgrades.

There was a discussion about the building maintenance over at the 2801 N. 5th street building and how since Bill Lee and Dan from county maintenance have taken over, the mold issues have been resolved and the building is in much better shape. Dan from county maintenance has also made sure to leave the HVAC on around the clock. Before, David Butt would turn off the HVAC system when the building wasn't being used to save money; this is what led to all of the mold issues in the building.

Vice Chairman Tim Krell made a motion to approve the proposed budget, it was seconded by Member Ryan Melchin.

Pre-Travel Approval for Chris Dodd to attend the All Hazards Incident Communications training at ILEAS in Champaign, IL from 10/6-10/9 at a cost of \$63 dollars:

Motion to approve by Member Ryan Melchin, seconded by Vice Chairman Tim Krell. Motion carried. Passed by all.

Pre -Travel Approval for Chris Dodd to attend ILEAS Radio Operator Class at Madison County EMA for 10/9-10/11 at a cost of \$42:

OEM/911 COMMITTEE

September 25, 2019

12:00pm

SANGAMON COUNTY CENTRAL DISPATCH CENTER

This class was canceled due to not enough people signed up to take it. There was no vote on this Pre-Travel request.

Disposal of Impala

Vice Chairman Tim Krell made a motion to approve the sale of the Impala, it was seconded by Member Ryan Melchin. Motion carried. Passed by all.

Vice Chairman Tim Krell made a motion to approve removal of the Impala off the County Fixed Asset System, it was seconded by Member Ryan Melchin. Motion carried. Passed by all.

Application for OEM to join the Statewide Terrorism Intelligence Center's (STIC) Emergency Management Information Sharing Program (EMIS)

Vice Chairman Krell made a motion to approve the application for the STIC EMIS program, it was seconded by Member Craig Hall. Motion carried. Passed by all.

The purchase order report was reviewed and approved by the committee then signed off by Chairman David Mendenhall.

Old Business:

Bill Lee gave a grant update and informed the committee that everything was on schedule and he would be working on the quarterly grant updates later this month. This is the last quarter for the HMEP grant and Bill Lee wanted everyone to be aware of that.

No Public Comment

Next Meeting Date:

10/30/2019 @ 12:00

Next County Board Meeting

10/08/2019 @ 7:00pm

Member Craig Hall asked for a statement to be added to the minutes. It has become clear that our buildings and facilities need to be watched and maintained more. He said that it is good that Bill and Dan taking care of the rescue quad building and the mold issues out there. Member Craig Hall said that Bill shouldn't have to be dealing with issues like that and if there are people installed out at that building checking on those things then he feels that something needs to be done to resolve those issues.

Tim Krell made a motion to adjourn at 1:15pm, it was seconded by Member Ryan Melchin. Motion carried. Passed by all.